

NATIONAL INSTITUTE ON CONSUMER CREDIT MANAGEMENT

2008 MANAGEMENT I – SCHEDULE – MEETING IN DS 106

	Monday, June 2	Tuesday, June 3	Wednesday, June 4	Thursday, June 5	Friday, June 6
8:00 AM	Financial Services Law I William Sturm and Greg Enerson <i>Attorneys at Law</i> Rausch, Sturm, Israel & Hornik, S.C.	Basic CPR for Time Mgmt. Randy Gregg <i>CEO</i> Corporate Performance Resources	Consumer Lending-Secured Keith Lindstrom <i>Director</i> Saxon Mortgage/Division of Morgan Stanley	Performance Management (continued) Sharon Moore <i>President</i> Courtesy Finance LLC	8:15 am – 10:15 am Leadership – DS 106 Chris Stinebert <i>President & CEO</i> American Financial Services Association
9:00 AM	Financial Services Law I William Sturm and Greg Enerson <i>Attorneys at Law</i> Rausch, Sturm, Israel & Hornik, S.C.	Basic CPR for Time Mgmt. Randy Gregg <i>CEO</i> Corporate Performance Resources	Consumer Lending-Secured Keith Lindstrom <i>Director</i> Saxon Mortgage/Division of Morgan Stanley	Performance Management Sharon Moore <i>President</i> Courtesy Finance LLC	Leadership – DS 106 Chris Stinebert <i>President & CEO</i> American Financial Services Association
10:00 AM	Financial Services Law I William Sturm and Greg Enerson <i>Attorneys at Law</i> Rausch, Sturm, Israel & Hornik, S.C.	Quality Customer Service Don Heinz <i>President</i> Don Heinz & Assoc, Inc.	Business Ethics Kevin Gibson <i>Associate Professor</i> Department of Philosophy Marquette University	Performance Management Sharon Moore <i>President</i> Courtesy Finance LLC	
11:00 AM	Financial Services Law I William Sturm and Greg Enerson <i>Attorneys at Law</i> Rausch, Sturm, Israel & Hornik, S.C.	Quality Customer Service Don Heinz <i>President</i> Don Heinz & Assoc, Inc.	Business Ethics Kevin Gibson <i>Associate Professor</i> Department of Philosophy Marquette University	Performance Management Sharon Moore <i>President</i> Courtesy Finance LLC.	
12:00 PM					
12:45 PM	Financial Services Law I William Sturm and Greg Enerson <i>Attorneys at Law</i> Rausch, Sturm, Israel & Hornik, S.C.	Quality Customer Service Don Heinz <i>President</i> Don Heinz & Assoc, Inc.	Performance Management Sharon Moore <i>President</i> Courtesy Finance LLC	Managing Rates and Profits Andrew Morrison Jeffrey Buysse <i>EVP Director of</i> Brundage Research Management/ Carleson Sun Loan Co. Financial Compu.	
1:45 PM	Financial Services Law I William Sturm and Greg Enerson <i>Attorneys at Law</i> Rausch, Sturm, Israel & Hornik, S.C.		Performance Management Sharon Moore <i>President</i> Courtesy Finance LLC	Managing Rates and Profits Andrew Morrison Jeffrey Buysse <i>EVP Director of</i> Brundage Research Management/ Carleson Sun Loan Co. Financial Compu.	
2:45 PM	Consumer Lending-Unsecured Mark Roland <i>President & COO</i> World Acceptance Corporation		Performance Management Sharon Moore <i>President</i> Courtesy Finance LLC	Managing Rates and Profits Andrew Morrison Jeffrey Buysse <i>EVP Director of</i> Brundage Research Management/ Carleson Sun Loan Co. Financial Compu.	
3:45 PM	Consumer Lending-Unsecured Mark Roland <i>President & COO</i> World Acceptance Corporation		Performance Management Sharon Moore <i>President</i> Courtesy Finance LLC	Debriefing DS 106	
6:30 PM				*See Below	

Doubletree City Centre: *Thursday, June 5th: Banquet – 6:30 PM Reception, 7:15 PM

Revised: May 20, 2008